



## WARRANTY & REPAIR FORM

Please help us handle your claim as quickly and correct as possible by filling this form.  
All warranty claims must be handled through the dealer, where you purchased your product. Wiley X EMEA will send any possible warranty item to this dealer for you to collect it, or in certain cases to your nearest Wiley X dealer.

**PROOF OF PURCHASE IS REQUIRED ON ALL PRODUCTS**

YOUR INFORMATION			
First Name:		Surname:	
Phone:		E-mail:	
Street 1:		Street 2:	
City:	Postal Code:	Country:	

WHERE DID YOU PURCHASE YOUR PRODUCT			
Dealer Name:		Purchase Date:	
Street 1:		Proof of Purchase?	
Street 2:		<input type="checkbox"/> E-mail <input type="checkbox"/> Invoice	
City:	Postal Code:	Country:	Other _____

YOUR PRODUCT & PRODUCT ERROR	
Model Name (see inside right temple/arm):	Outer Temple Logo: <input type="checkbox"/> WX logo <input type="checkbox"/> Wiley X logo
Model Number:	
Frame Color:	
Lens Color:	

LENS TYPE				
<input type="checkbox"/> Clear	<input type="checkbox"/> Tinted	<input type="checkbox"/> Polarized	<input type="checkbox"/> Prescription	<input type="checkbox"/> Prescription made by Wiley X
<input type="checkbox"/> Light Adjusting	<input type="checkbox"/> Mirror	Mirror Color _____		<input type="checkbox"/> Prescription made by other optican

HOW DID IT OCCUR?

WHAT WOULD YOU LIKE US TO REPAIR?			
<input type="checkbox"/> Frame	<input type="checkbox"/> Lenses	<input type="checkbox"/> Temples (arms)	Other _____

NUMBER OF PICTURES? (MINIMUM 2 PICTURES – CLEARLY SHOWED THE PRODUCT)				
Number of pictures	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> More

Please bring this form along with the proof of purchase to the dealer, where you purchased your product.  
If you purchased your product directly with Wiley X EMEA,  
please send this form along with the proof of purchase and pictures to [info@wileyx.eu](mailto:info@wileyx.eu).

We appologise for the inconvenience  
Check out our [privacy policy](#)



## WILEY X PRODUCT WARRANTY

### WX EYEWEAR LIMITED WARRANTY

All non-prescription Wiley X EMEA LLC eyewear is warranted to the original purchaser for life against manufacturing defect in materials and workmanship, except Light Adjusting lenses which have a tint adjustment life of 18 months if stored correctly. Proof of Purchase for all products required. This warranty does not apply to normal wear, including but not limited to scratched lenses, accidental damage, misuse and other issues determined by Wiley X EMEA LLC, not to be a manufacturer's defect. Upon receiving returned eyewear that Wiley X EMEA LLC determines to be defective, we will repair or replace it at our option. Non-warranty repair services are available to our customers as it pertains to lenses or frames that are not covered under the terms of the warranty. Wiley X EMEA LLC will contact the customers back by email with these options and costs should they wish to execute. Items not covered under terms of warranty which are also not repairable will be returned to customer or destroyed at customer's option. Please send all warranty items using a traceable shipping method as Wiley X EMEA LLC is not responsible for lost packages.

### WX PRESCRIPTION LENS & FRAME WARRANTY

Wiley X EMEA LLC prescription sunglass warranties must be handled through the local retailer or dispensing optician you originally purchased from. Proof of purchase required. Warranty is for 1-years, but is void if prescription was originally handled by any "non-authorized" by Wiley X EMEA LLC. Frames including prescription lenses which are sent directly to Wiley X EMEA LLC without prior authorization will be returned to sender. For other questions not answered or for additional assistance regarding prescriptions please contact Wiley X EMEA LLC direct.

### WX GLOVES WARRANTY

All Wiley X EMEA LLC gloves are warranted to the original purchaser for 2 years against manufacturing defect in materials and workmanship. Upon receiving returned gloves that Wiley X EMEA LLC determines to be defective, Wiley X will repair or replace them at our option. This 2 year warranty does not apply to normal wear, negligence, accident or any other issues determined by Wiley X EMEA LLC not to be a manufacturer's defect. Items not covered under terms of warranty which are also not repairable will be returned to customer or destroyed at customer's option.

Please send all warranty items using a traceable shipping method as Wiley X is not responsible for lost packages.

## WILEY X EMEA HEADQUARTES CONTACT INFO

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